

# HP EliteBook 840 14 inch G9 Notebook PC

## Redefine corporate standards

Remove barriers to hybrid work with the HP EliteBook 840. This enterprise business laptop brings new conferencing capabilities powered by HP Presence<sup>3</sup>, productivity, and security that is easily managed in hybrid work environments.

### Collaborate with confidence

A good collaboration experience is imperative in our new hybrid working world. The HP EliteBook 840, powered by HP Presence<sup>3</sup>, with its optional auto-tracking 5MP camera<sup>4</sup>, Audio by Bang & Olufsen, and optional 5G<sup>5</sup> connectivity, lets users connect from almost any location with a more personal experience.

### Enterprise performance improvements

Performance continues to improve with new technology that powers the HP EliteBook 840. The new 16:10 ratio screen reduces the need to scroll by showing more vertical content than a 16:9 display. DDR5 memory and PCI Gen4 SSDs provide fast access to your work.

### Personalize your PC

Optimize HP Presence<sup>3</sup> audio and video to your surroundings and easily customize those settings in the myHP application.<sup>6</sup> Maximize PC performance, comfort, and responsiveness with HP Context Aware.<sup>7</sup>



\*Product image may differ from actual product

## Sustainability in action

### Help protect our shared future

This PC contains at least 30 percent post-consumer recycled plastic in the bezel, at least 50 percent post-consumer recycled plastic in the keycaps<sup>10</sup>, and the outer box packaging is 100 percent sustainably sourced.<sup>11</sup>



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## Featuring

### Protected by HP Wolf Security

HP Wolf Security for Business creates a hardware-enforced, always-on, resilient defense. From the BIOS to the browser, above, in, and below the OS, these constantly evolving solutions help protect your PC from modern threats.<sup>9</sup>

### Balanced light for a clear image

HP Backlight Adjustment includes quality dual image sensors, working together to balance the background and foreground lighting and contrast. Make sure you can clearly be seen without blurring out the background.<sup>8</sup>

### HP Auto Frame

Move around a little without losing viewers' attention during video calls with HP Auto Frame.<sup>12</sup>

### Aware of its surroundings

HP Context Aware provides AI based optimization to maximize performance when you're working at a table, comfort when you're working from your lap, and responsiveness when you're working on the go.<sup>7</sup>

### Stand up and be heard

HP Dynamic Voice Leveling automatically enhances microphone gain to optimize voice clarity within 3-meters of the PC. AI-based noise reduction 2.0 uses noise-filtering technology to enhance audio and video conferencing experience even while wearing a mask.<sup>8</sup>

### myHP

Enable hardware and software innovations from HP with the myHP Application. This single dashboard houses access to settings for conferencing, the programmable key, and more.<sup>6</sup>

### Environmentally considerate

This PC contains at least 30-percent post-consumer recycled plastic in the bezel, at least 50-percent post-consumer recycled plastic in the keycaps, and the outer box packaging is 100-percent sustainably sourced.<sup>10,11</sup>

### Stay connected

Your "office" can be where you need it, letting you connect almost anywhere with the HP EliteBook 840 with optional support for up to 5G wireless broadband technology with 4x4 antennas that can deliver fast download and upload speeds.<sup>5</sup>

### Browse confidently

Help protect your PC from websites and read-only Microsoft Office and PDF attachments with malware, ransomware, or viruses with hardware-enforced security from HP Sure Click.<sup>12</sup>

### Keep visual hackers at bay

Instantly block prying eyes' ability to view your screen with optional HP Sure View Reflect that makes your screen unreadable from the side.<sup>19</sup>



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## Technical specifications

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|--------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Available Operating Systems                | Windows 11 Pro <sup>1</sup><br>Windows 11 Pro Education <sup>1</sup><br>Windows 11 Home – HP recommends Windows 11 Pro for business <sup>1</sup><br>Windows 11 Home Single Language <sup>1</sup><br>Windows 11 Pro (Windows 11 Enterprise or Windows 10 Enterprise available with a Volume Licensing Agreement) <sup>1</sup><br>Windows 11 Pro (preinstalled with Windows 10 Pro Downgrade) <sup>1,2</sup><br>FreeDOS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Processor family <sup>6</sup>              | 12th Generation Intel® Core™ i7 processor<br>12th Generation Intel® Core™ i5 processor                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Available Processors <sup>3,4,5,6,13</sup> | Intel® Core™ i5-1235U (1.3 GHz base frequency, up to 4.4 GHz with Intel® Turbo Boost Technology, 12 MB L3 cache, 10 cores, 12 threads)<br>Intel® Core™ i5-1240P (1.7 GHz base frequency, up to 4.4 GHz with Intel® Turbo Boost Technology, 12 MB L3 cache, 12 cores, 16 threads)<br>Intel® Core™ i7-1255U (1.7 GHz base frequency, up to 4.7 GHz with Intel® Turbo Boost Technology, 12 MB L3 cache, 10 cores, 12 threads)<br>Intel® Core™ i7-1260P (1.6 GHz base frequency, up to 4.6 GHz with Intel® Turbo Boost Technology, 18 MB L3 cache, 12 cores, 16 threads)<br>Intel® Core™ i5-1245U (1.6 GHz base frequency, up to 4.4 GHz with Intel® Turbo Boost Technology, 12 MB L3 cache, 10 cores, 12 threads), supports Intel® vPro® Technology<br>Intel® Core™ i5-1250P (1.7 GHz base frequency, up to 4.4 GHz with Intel® Turbo Boost Technology, 18 MB L3 cache, 12 cores, 16 threads), supports Intel® vPro® Technology<br>Intel® Core™ i7-1265U (1.8 GHz base frequency, up to 4.8 GHz with Intel® Turbo Boost Technology, 12 MB L3 cache, 10 cores, 12 threads), supports Intel® vPro® Technology<br>Intel® Core™ i7-1270P (1.6 GHz base frequency, up to 4.7 GHz with Intel® Turbo Boost Technology, 18 L3 MB cache, 12 cores, 16 threads), supports Intel® vPro® Technology<br>Intel® Core™ i7-1280P (1.8 GHz base frequency, up to 4.8 GHz with Intel® Turbo Boost Technology, 24 MB L3 cache, 14 cores, 20 threads), supports Intel® vPro® Technology |
| Maximum memory                             | 64 GB DDR5-4800 MHz RAM; (Transfer rates up to 4800 MT/s.); <sup>42</sup><br>Dual channel support.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Memory slots                               | 2 SODIMM                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Internal storage                           | 256 GB up to 2 TB PCIe® Gen4x4 NVMe™ M.2 SSD TLC <sup>7</sup><br>256 GB up to 512 GB PCIe® Gen4x4 NVMe™ M.2 SED SSD TLC <sup>7</sup><br>256 GB up to 512 GB PCIe® NVMe™ Value M.2 SSD <sup>7</sup>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Display size (diagonal, metric)            | 35.6 cm (14")                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Display <sup>16,17,18,19</sup>             | 35.6 cm (14") diagonal, WUXGA (1920 x 1200), touch, IPS, anti-glare, 250 nits, 45% NTSC; 35.6 cm (14") diagonal, WUXGA (1920 x 1200), IPS, anti-glare, 250 nits, 45% NTSC; 35.6 cm (14") diagonal, WUXGA (1920 x 1200), IPS, anti-glare, 400 nits, low power, 100% sRGB with HP Eye Ease; 35.6 cm (14") diagonal, WUXGA (1920 x 1200), IPS, anti-glare, 1000 nits, 100% sRGB, HP Sure View Reflect integrated privacy screen with HP Eye Ease                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Available Graphics                         | Integrated: Intel® Iris® X® Graphics <sup>15</sup>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Audio                                      | Audio by Bang & Olufsen, dual stereo speakers, dual array world-facing microphones                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Ports and connectors                       | 2 Thunderbolt™ 4 with USB Type-C® 40Gbps signaling rate (USB Power Delivery, DisplayPort™ 1.4); 2 USB Type-A 5Gbps signaling rate (1 charging); 1 HDMI 2.0; 1 stereo headphone/microphone combo jack <sup>12</sup> ; (HDMI cable sold separately);<br>Optional Ports: 1 Smartcard reader (optional); 1 External Nano SIM slot for WWAN <sup>14</sup>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Input devices                              | HP Premium Keyboard – spill resistant, optional backlit keyboard with drain and DuraKeys; Clickpad with multi-touch gesture support; Microsoft Precision Touchpad                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Communications                             | (Compatible with Miracast-certified devices.); ;<br>HP Module with NXP NFC Controller NPC300 I2C NCI;<br>Intel® Wi-Fi 6E AX211 (2x2) and Bluetooth® 5.3 wireless card, vPro®; Intel® Wi-Fi 6E AX211 (2x2) and Bluetooth® 5.3 wireless card, non-vPro®;<br>Intel® XMM™ 7560 LTE Advanced Pro Cat 16; Intel® 5G Solution 5000;<br>Near Field Communication (NFC) module <sup>8,9,10,11,13</sup>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Camera                                     | 5 MP camera; IR Camera (select models) <sup>16</sup>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Software                                   | HP Connection Optimizer; HP Image Assistant; HP Hotkey Support; HP MAC Address Manager; HP Support Assistant; HP Easy Clean; HP Power Manager; myHP; HP Privacy Settings; Touchpoint Customizer for Commercial; HP Notifications; HP QuickDrop; HP Quick Touch; HP PC Hardware Diagnostics WindowsBuy Office (Sold separately) <sup>20,34</sup>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Available software                         | HP Smart Support <sup>57</sup>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Security management                        | Absolute persistence module; HP DriveLock and Automatic DriveLock; HP Secure Erase; HP Sure Click; HP Sure Sense; BIOS Update via Network; HP Sure Admin; HP BIOSphere Gen6; HP Client Security Manager Gen7; Secured-core PC capable; TPM 2.0 embedded security chip (Common Criteria EAL4+ and FIPS 140-2 Level 2 Certified); HP Sure Start Gen7; HP Wake on WLAN; HP Tamper Lock; HP Sure Run Gen5; HP Sure Recover Gen5                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Security Software Licenses                 | HP Wolf Pro Security Edition <sup>56</sup>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Fingerprint reader                         | Fingerprint sensor (select models)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |



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| Management features               | HP Client Management Script Library (download); HP Driver Packs (download); HP Manageability Integration Kit Gen4 (download); HP Image Assistant Gen5 (download); HP Patch Assistant (download); HP Cloud Recovery; HP Connect for Microsoft Endpoint Manager <sup>21,22,39,40,41</sup>                                                                                                                                                                                                                                                                                                                                                  |
| Power                             | HP Smart 65 W USB Type-C® adapter; HP Smart 45 W USB Type-C® adapter <sup>35</sup>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Battery type                      | HP Long Life 3-cell, 38 Wh polymer; HP Long Life 3-cell, 51 Wh polymer <sup>44</sup> .<br>Battery is internal and not replaceable by customer. Serviceable by warranty.                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Battery life                      | Up to 14 hours <sup>25</sup>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Dimensions                        | 31.56 x 22.4 x 1.92 cm;<br>2.71 x 17.67 x 12 in 6.9 x 44.9 x 30.5 cm (Package)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Weight                            | Starting at 1.36 kg;<br>(Weight will vary by configuration.)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Ecolabels                         | EPEAT® registered configurations available; SEPA; TCO Certified configurations available <sup>36</sup>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Energy star certified             | ENERGY STAR® certified                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Certification and compliance      | GS Mark                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Sustainable impact specifications | Low Halogen; Bulk packaging available; Molded paper pulp cushion inside box is 100% sustainably sourced and recyclable; Outside box and corrugated cushions are 100% sustainably sourced and recyclable; 60% post-consumer recycled plastic; Ocean-bound plastic in speaker enclosure(s) <sup>38</sup>                                                                                                                                                                                                                                                                                                                                   |
| Warranty                          | 1-year warranty and 90 day software limited warranty options depending on country. Batteries have a default one year limited warranty. Refer to <a href="http://www.hp.com/support/batterywarranty/">http://www.hp.com/support/batterywarranty/</a> for additional battery information. On-site service and extended coverage is also available. HP Care Pack Services are optional extended service contracts that go beyond the standard limited warranties. To choose the right level of service for your HP product, use the HP Care Pack Services Lookup Tool at: <a href="http://www.hp.com/go/cpc">http://www.hp.com/go/cpc</a> . |



# HP EliteBook 840 14 inch G9 Notebook PC

## Footnotes

## Messaging Footnotes

<sup>3</sup> Select HP Products are enhanced with HP Presence. Features vary by platform.

<sup>4</sup> Optional feature that must be configured at the time of purchase.

<sup>5</sup> 5G module is an optional feature that must be configured at purchase. AT&T and T-Mobile networks supported in the U.S. Module designed for 5G networks as carriers deploy Evolved-Universal Terrestrial Radio Access New Radio Dual Connectivity (ENDC) with both 100Mhz of 5G NR and LTE channel bandwidth, using 256QAM 4x4 as defined by 3GPP, requires activation and separately purchased service contract. Check with service provider for coverage and availability in your area. Connection, upload and download speeds will vary due to network, location, environment, network conditions, and other factors. 5G not available on all products, in all regions. Backwards compatible to 4G LTE and 3G HSPA technologies. 5G module planned to be available in select countries, where carrier supported.

<sup>6</sup> Requires Windows OS.

<sup>7</sup> Available on select HP PCs with Windows 10 and higher and Intel processors.

<sup>8</sup> Requires the myHP application and Windows OS.

<sup>9</sup> HP Wolf Security for Business requires Windows 10 and higher, includes various HP security features and is available on HP Pro, Elite, Workstation, and RPOS products. See product details for included security features and OS requirements.

<sup>10</sup> Recycled plastic content percentage is based on the definition set in the IEEE 16801-2018 standard.

<sup>11</sup> 100% outer box packaging made from sustainably sourced certified and recycled fibers. Fiber cushions made from 100% recycled wood fiber and organic material. Any plastic cushions are made from >90% recycled plastic.

<sup>12</sup> HP Auto Frame available only with optional 5MP camera that must be configured at purchase. Requires the myHP application and Windows OS.

<sup>13</sup> HP Sure View Reflect integrated privacy screen is an optional feature that must be configured at purchase and is designed to function in landscape orientation.

## Specification Footnotes

<sup>1</sup> Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows is automatically updated and enabled. High speed internet and Microsoft account required. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.windows.com>.

<sup>2</sup> This system is preinstalled with Windows 10 Pro software and also comes with a license for Windows 11 Pro software and provision for recovery software. You may only use one version of the Windows software at a time. Switching between versions will require you to uninstall one version and install the other version. You must back up all data (files, photos, etc.) before uninstalling and installing operating systems to avoid loss of your data.

<sup>3</sup> Multicore is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.

<sup>4</sup> Processor speed denotes maximum performance mode; processors will run at lower speeds in battery optimization mode.

<sup>5</sup> Intel® Turbo Boost performance varies depending on hardware, software and overall system configuration. See [www.intel.com/technology/turboboost](http://www.intel.com/technology/turboboost) for more information.

<sup>6</sup> In accordance with Microsoft's support policy, HP does not support the Windows 8 or Windows 7 operating system on products configured with Intel and AMD 7th generation and forward processors or provide any Windows 8 or Windows 7 drivers on <http://www.support.hp.com>.

<sup>7</sup> For storage drives, GB = 1 billion bytes. TB = 1 trillion bytes. Actual formatted capacity is less. Up to 30 GB (for Windows 10 and 11) is reserved for system recovery software.

<sup>8</sup> Wi-Fi 6E requires a Wi-Fi 6E router, sold separately, to function in the 6GHz band. Availability of public wireless access points limited. Wi-Fi 6E is backwards compatible with prior 802.11 specs. And available in countries where Wi-Fi 6E is supported.

<sup>9</sup> Miracast is a wireless technology your PC can use to project your screen to TVs, projectors, and streaming.

<sup>10</sup> WWAN module is an optional feature, requires factory configuration and requires separately purchased service contract. Check with service provider for coverage and availability in your area. Connection speeds will vary due to location, environment, network conditions, and other factors. 4G LTE not available on all products, in all regions.

<sup>11</sup> Gigabit class Category 16 4G LTE module is optional and must be configured at the factory. Module designed for up to 1 Gbps download speeds as carriers deploy 5 carrier aggregation and 100Mhz channel bandwidth, requires activation and separately purchased service contract. Backwards compatible to HSPA 3G technologies. Check with service provider for coverage and availability in your area. Connection, upload and download speeds will vary due to network, location, environment, network conditions, and other factors. 4G LTE not available on all products, in all regions.

<sup>12</sup> SuperSpeed USB 20Gbps is not available with Thunderbolt™ 4.

<sup>13</sup> Intel vPro™ requires Windows 10 Pro 64 bit or higher, a vPro supported processor, vPro enabled chipset, vPro enabled wired LAN and/or Wi-Fi 6E WLAN and TPM 2.0. Some functionality requires additional 3rd party software in order to run. Features of vPro® Essentials and Enterprise vary. See <http://intel.com/vpro>.

<sup>14</sup> SIM slot is not user accessible without WWAN configuration.

<sup>15</sup> Intel® Iris™ Xe™ Graphics capabilities require system to be configured with Intel® Core™ i5 or i7 processors and dual channel memory. Intel® Iris™ Xe™ Graphics with Intel® Core™ i5 or 7 processors and single channel memory will only function as UHD graphics.

<sup>16</sup> HD content required to view HD images.

<sup>17</sup> Resolutions are dependent upon monitor capability, and resolution and color depth settings.

<sup>18</sup> HP Sure View Reflect integrated privacy screen is an optional feature that must be configured at purchase and is designed to function in landscape orientation.

<sup>19</sup> Actual brightness will be lower with touchscreen or Sure View.

<sup>20</sup> HP Support Assistant requires Windows and Internet access.

<sup>21</sup> HP Driver Packs not preinstalled, however available for download at <http://www.hp.com/go/clientmanagement>.

<sup>22</sup> HP Manageability Integration Kit can be downloaded from <http://www.hp.com/go/clientmanagement>.

<sup>23</sup> Absolute firmware module is shipped turned off and can only be activated with the purchase a license subscription and full activation of the software agent. License subscriptions can be purchased for terms ranging multiple years. Service is limited, check with Absolute for availability outside the U.S. Certain conditions apply. For full details visit: <https://www.absolute.com/about/legal/agreements/absolute/>

<sup>24</sup> HP Secure Erase for the methods outlined in the National Institute of Standards and Technology Special Publication 800-88 "Clear" sanitation method. HP Secure Erase does not support platforms with Intel® Optane™.

<sup>25</sup> Windows MM18 battery life will vary depending on various factors including product model, configuration, loaded applications, features, use, wireless functionality, and power management settings. The maximum capacity of the battery will naturally decrease with time and usage. See [www.bapco.com](http://www.bapco.com) for additional details.

<sup>26</sup> HP Sure Click requires Windows 10 Pro or higher or Enterprise. See [https://bit.ly/2PrLT6A\\_SureClick](https://bit.ly/2PrLT6A_SureClick) for complete details.

<sup>27</sup> HP Sure Sense is available on select HP PCs with Windows 10 Pro, Windows 10 Enterprise, Windows 11 Pro, or Windows 11 Enterprise OS.

<sup>28</sup> HP Sure Start Gen7 is available on select HP PCs and requires Windows 10 and higher.

<sup>29</sup> HP Sure Run Gen5 is available on select HP PCs and requires Windows 10 and higher.

<sup>30</sup> HP Sure Recover Gen5 with Embedded Reimaging is an optional feature which requires Windows 10 and must be configured at purchase. You must back up important files, data, photos, videos, etc. before use to avoid loss of data. Network based recovery using Wi-Fi is only available on PC's with Intel Wi-Fi Module.

<sup>31</sup> HP Sure Admin requires Windows 10 or higher, HP BIOS, HP Manageability Integration Kit from <http://www.hp.com/go/clientmanagement> and HP Sure Admin Local Access Authenticator smartphone app from the Android or Apple store.

<sup>32</sup> HP BIOSphere Gen6 features may vary depending on the platform and configuration.

<sup>34</sup> HP Quick Drop requires Internet access and Windows 10 or higher PC preinstalled with HP QuickDrop app and either an Android device (phone or tablet) running Android 7 or higher with the Android HP QuickDrop app, and /or an iOS device (phone or tablet) running iOS 12 or higher with the iOS HP QuickDrop app.

<sup>35</sup> Availability may vary by country.

<sup>36</sup> HP Care Packs are sold separately. Service levels and response times for HP Care Packs may vary depending on your geographic location. Service starts on date of hardware purchase. Restrictions and limitations apply. For details, visit [www.hp.com/go/cpc](http://www.hp.com/go/cpc). HP services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.

<sup>37</sup> Based on US EPEAT™ registration according to IEEE 16801-2018 EPEAT™. Status varies by country. Visit [www.epeat.net](http://www.epeat.net) for more information.

<sup>38</sup> External power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen.

<sup>39</sup> HP Patch Assistant available on select HP PCs with the HP Manageability Kit that are managed through Microsoft System Center Configuration Manager. HP Manageability Integration Kit can be downloaded from <http://www8.hp.com/us/en/ads/clientmanagement/overview.html>.

<sup>40</sup> HP Cloud Recovery is available for Z by HP, HP Elite and Pro desktops and laptops PCs with Intel® or AMD processors and requires an open, wired network connection. Note: You must back up important files, data, photos, videos, etc. before use to avoid loss of data. Detail please refer to: <https://support.hp.com/us-en/document/c05115630>.

<sup>41</sup> HP Connect for Microsoft Endpoint Manager is available from the Azure Market Place for HP Pro, Elite, Z and Point-of-Sale PCs managed with Microsoft Endpoint Manager. Subscription to Microsoft Endpoint Manager required and sold separately. Network connection required.

<sup>42</sup> Due to the non-industry standard nature of some third-party memory modules, we recommend HP branded memory to ensure compatibility. If you mix memory speeds, the system will perform at the lower memory speed.

<sup>43</sup> HP Fingerprint sensor is an optional feature that must be configured at purchase.

<sup>44</sup> For new batteries, actual battery Watt-hours (Wh) may differ from the design capacity and may have a full charge capacity that differs by up to 10, which is typical for lithium-ion batteries. Battery capacity naturally decreases over time and with use, depending on several factors such as battery health management settings, shelf life, temperature, environment, loaded apps, features, system configuration, and power settings.

<sup>45</sup> Secured Core PC requires an Intel® vPro®, AMD Ryzen™ Pro processor or Qualcomm® processor with SD850 or higher and requires 8 GB or more system memory. Secured Core PC functionality can be enabled from the factory.

<sup>56</sup> HP Wolf Pro Security Edition is available preloaded on select SKUs, and, depending on the HP product purchased, includes a license with a term length communicated to you at purchase and in your order confirmation email. The HP Wolf Pro Security Edition software is licensed under the license terms of the HP Wolf Security Software - End-User license Agreement (EULA) that can be found at: [https://support.hp.com/us-en/document/ish\\_3875769-3873014-16](https://support.hp.com/us-en/document/ish_3875769-3873014-16) as that EULA is modified by the following: 7. Term. Unless otherwise terminated earlier pursuant to the terms contained in this EULA, the license for the HP Wolf Pro Security Edition is effective upon 4 months after the date the HP Product was shipped by HP and will continue for the term communicated to you at purchase and in your order confirmation email ("Initial Term"). At the end of the Initial Term you may either (a) purchase a renewal license for the HP Wolf Pro Security Edition from HP.com, HP Sales or an HP Channel Partner, or (b) continue using the standard versions of HP Sure Click and HP Sure Sense at no additional cost with no future software updates or HP Support. Notwithstanding the foregoing, the license shall expire no later than one year after the fixed term of the subject license ends.

<sup>57</sup> HP Smart Support automatically collects the telemetry necessary upon initial boot of the product to deliver device-level configuration data and health insights and is available preinstalled on select products, thru HP Factory Configuration Services; or it can be downloaded. For more information about how to enable HP Smart Support or for download, please visit <http://www.hp.com/smart-support>.

